

Return Material Authorization Form

In order to allow AnaCom to continue to provide their customers with excellent quality in repairs and quick turnaround time, the RMA form should be filled out as completely as possible. It is recommended that the AnaCom Technical Support Group be contacted prior to returning a Transceiver for repair.

CUSTOMER CONTACT INFORMATION

Company:	
Contact Name:	
Address:	
Phone:	
Fax:	
E-Mail:	

RETURN PRODUCT INFORMATION

Serial No.:	
Model No.:	
RMA# No.:	

FAULT INFORMATION

<u>TX Description:</u>
<u>RX Description:</u>
<u>Additional Fault/Alarms Information:</u>
<u>Typical Operating Temperature/Environment:</u>

Technical Support: Jordan Li 408.519.2062 ext.13

If possible, the LNC and LNC cable should be returned with the Transceiver. This will allow for a more thorough evaluation and collaboration. **A copy of this form should also be included with the Transceiver when it is returned to AnaCom for repair.**

Send form to Christian Kan, Phone: 408-519-2062 Fax: 408-519-2063

(Email): christian@anacominc.com

Ship To:

AnaCom, Inc.

1996 Lundy Avenue

San Jose, CA 95131 U.S.A.

Attn: Repair Dept.